Communicating change can be challenging, but we're here to help. Our recent release for MP OAuth 2.0 includes a few new changes to how your members log into their MinistryPlatform accounts. Here are a few email templates to help you communicate those changes.

Instructions: Link **click here** to your site's direct link for account sign-ups. Replace other text in red with your church's information.

Email Template #1 - Email and SMS Enabled

Hi [first name],

We're excited to tell you about a new update you may notice when logging into your account with [church name].

Account Verification via Code: You can now receive a one-time verification code via text or email (your preference) to log into your account for the first time or reset your password.

Why this change? Our previous verification method was to send a verification link. However, those links were being blocked in many cases. Allowing verification through a code removes the frustration of blocked links and adds an extra layer of security.

New Look: You'll notice a few small design changes on our log-in screen, such as a new background color and button changes.

If you haven't created a MinistryPlatform account with [church name], ***click here*** to sign up today.

We hope these changes will provide a better experience as you interact with us online.

Signature

Email Template #2 - SMS Disabled

Hi [first name],

We're excited to tell you about a new update you may notice when logging into your account with [church name].

Account Verification via Code: You can now receive a one-time verification code via email to log into your account for the first time or reset your password.

Why this change? Our previous verification method was to send a verification link. However, those links were being blocked in many cases. Allowing verification through a code removes the frustration of blocked links and adds an extra layer of security.

New Look: You'll notice a few small design changes on our log-in screen, such as a new background color and button changes.

If you haven't created a MinistryPlatform account with [church name], ***click here*** to sign up today.

We hope these changes will provide a better experience as you interact with us online.

Signature

Email Template #3 - New Account Invites

Hi [first name],

We're excited to welcome you to interact with [church name] online! ***Click here*** to sign up for your online account today. You'll be able to sign up and receive a verification code via email or text. Once you're into your account, you can view personalized details available only to you, as well as information on our events and opportunities for you to get involved.

Please contact the church office at [phone number] if you have any questions during the sign-up process.

Signature