

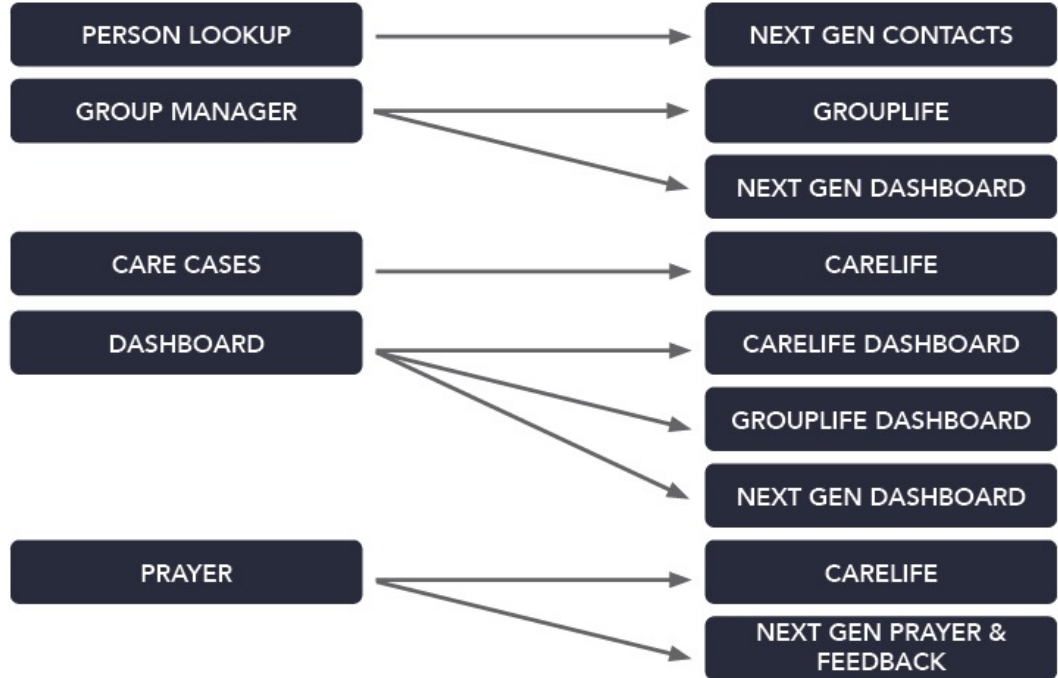


WHAT WAS MOBILETOOLS

- Person Lookup
- Group Manager
- Care Cases
- Prayer
- Dashboards

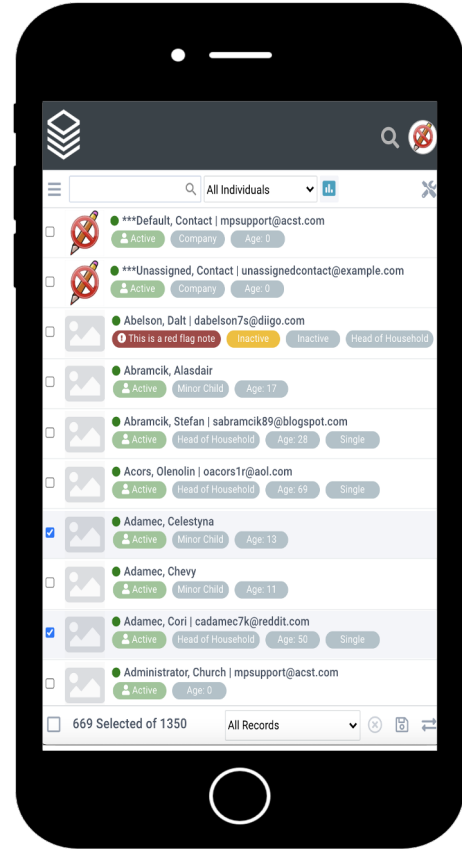


WHERE DO WE GO



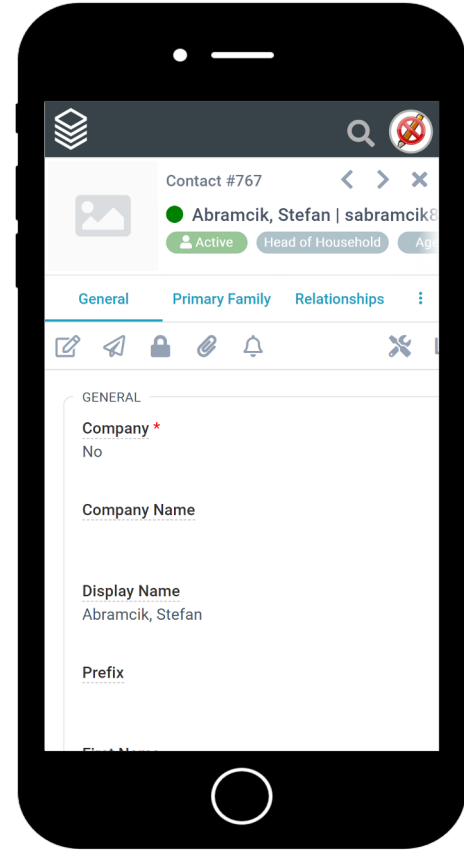
WHY MOVE TO NEXT GEN PERSON LOOKUP

- More information
- Send emails/text
- Use ONE user interface
- MORE information
- Facts at your fingertips
- Edit records as needed



HOW TO MOVE TO NEXT GEN PERSON LOOKUP

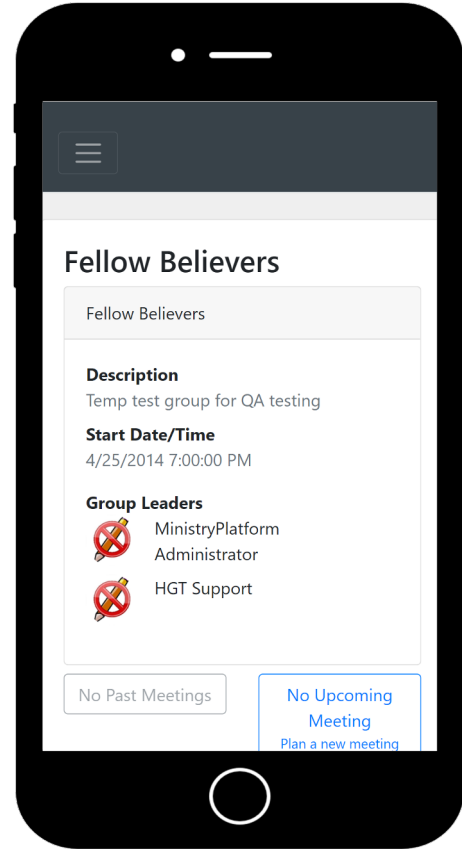
- Send an email with the link
- Include “Add to home screen” instructions (pro-tip – Google videos)
- Be AVAILABLE – walk around or give people a way to access you
- Share success stories within your staff
- Give out random prizes for those who have migrated
- Work to get some of the pages your staff uses the most in the Basic Navigation





WHY MOVE TO NEXT GEN GROUP MANAGER

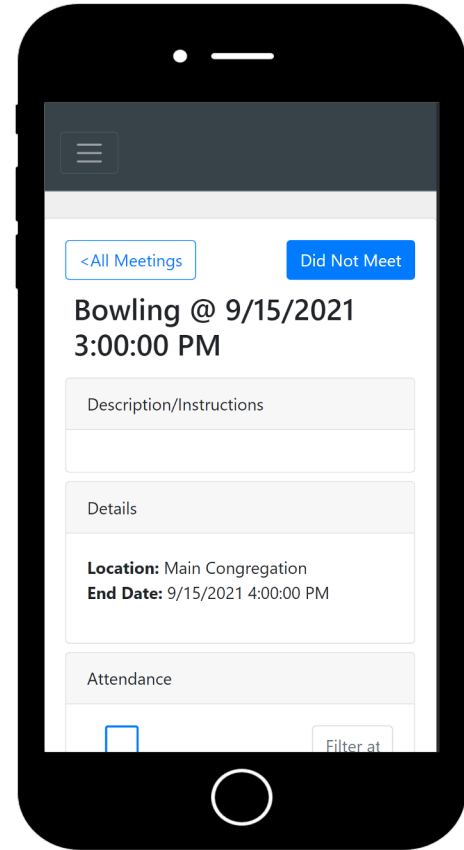
- Integration with Widgets
- Simpler user interface
- Ability to email/text
- Continued enhancements on the way





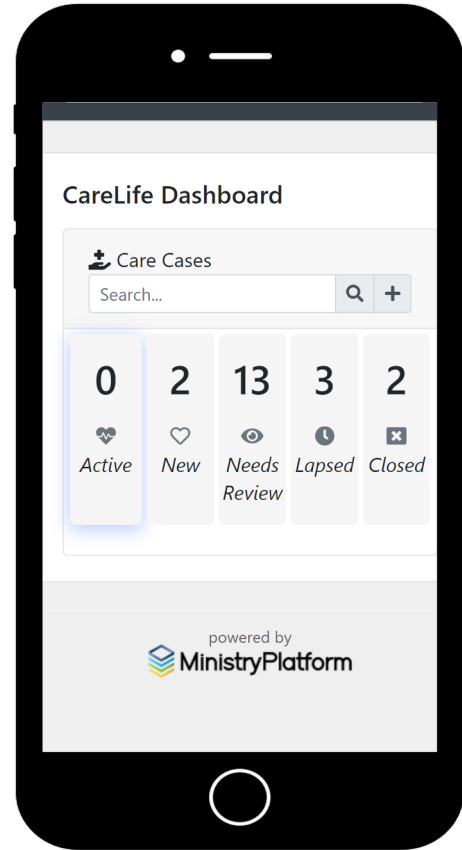
HOW TO MOVE TO NEXT GEN GROUP MANAGER

- Communicate with group leaders
- Enlist the help of your ministry leaders
- Provide training videos or documentation
- Update your attendance routine link
- Use it as an opportunity to remind them that shepherding the data is shepherding the people



WHY MOVE TO NEXT GEN CARE CASES

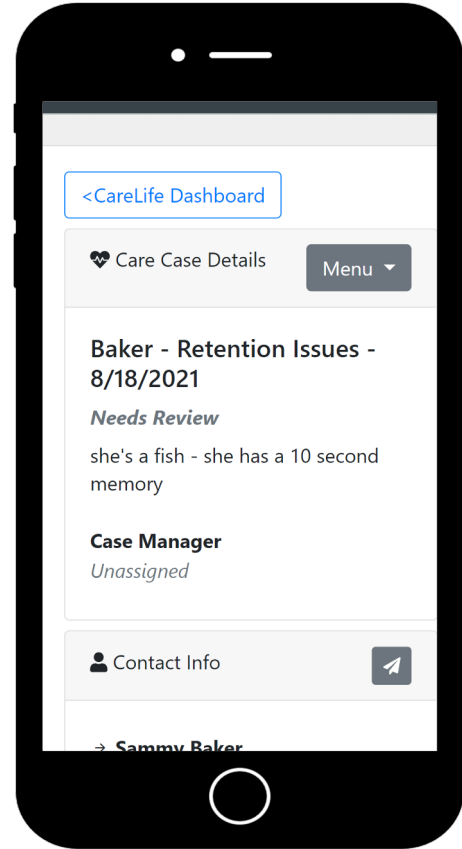
- Simpler user interface
- Great dashboard
- Better security roles
- Ability to email/text
- View prayer requests and needs
- Continued enhancements on the way





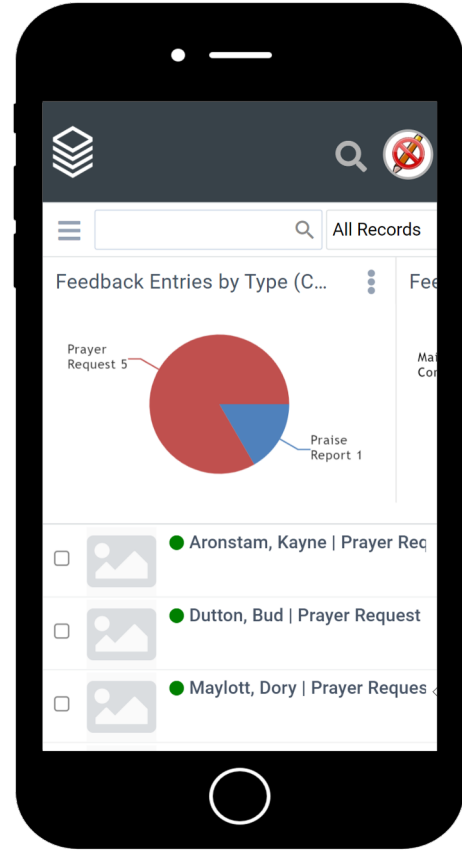
HOW TO MOVE TO NEXT GEN CARE CASES

- Identify current users
- Apply appropriate security roles
- Enlist the help of your ministry leaders
- Communicate with users
- Provide training videos or documentation
- Update your processes
- Encourage ongoing pastoral care
- Associate prayer requests



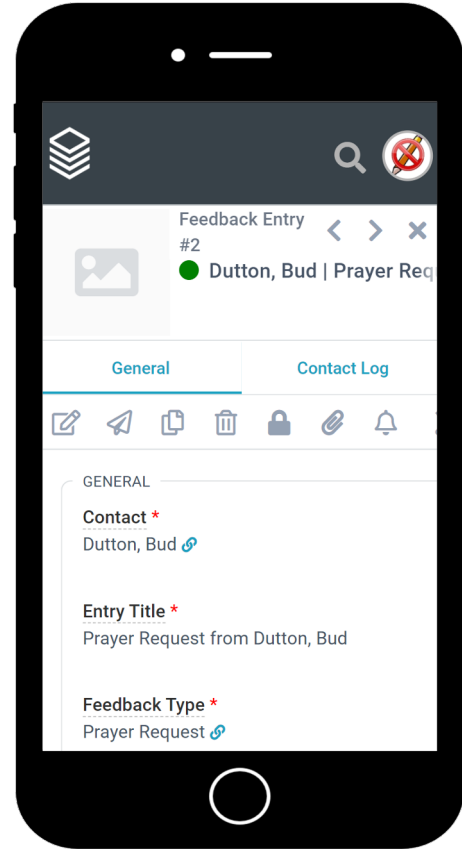
WHY MOVE TO NEXT GEN PRAYER & FEEDBACK

- You have the full power of the platform
- Easily search and sort for prayer requests
- See all feedback types
- Add all feedback types
- Future prayer enhancements



HOW TO MOVE TO NEXT GEN PRAYER & FEEDBACK

- Ensure users have appropriate access to prayer and feedback
- Ensure appropriate feedback entry/prayer is in Next Gen nav
- Add appropriate record facts



WHY MOVE TO NEXT GEN CHARTS & DASHBOARD

- Charts on anything
- Charts defined per user
- Layered charts



HOW TO MOVE TO NEXT GEN CHARTS & DASHBOARD

- Create helpful views
- Pair with appropriate charts
- Share them with user groups
- Help users understand they are now available on their mobile devices
- Help them get that link on their phone.





REMEMBER:
IT'S A TRANSITION
ANY CHANGE IS CHANGE

- Some people will be excited
- Some people will be annoyed
- Some people will ignore you
- Some people will be scared



REMEMBER: **IT'S A TRANSITION** ASSIST THEM BY...

- Offering ongoing encouragement
- Equipping as much as possible
- Being patient yet consistent
- Realizing it is a journey not a specific point in time
- Bringing us your (and their) feedback
- Recruiting others to assist
- Adding bookmarks to CareLife and My Groups to your platform (Lookup Values - Bookmarks)



FEELING OVERWHELMED?

UTILIZE YOUR RESOURCES

- Support
- Customer forum
- Knowledge Base
- Previous webinars
- COACHING



FEELING OVERWHELMED?

PRIORITIZE

- Work on replacing well-used resources first
- Focus on one piece at a time



THANKS

FOR JOINING US!